



# Club Workforce Australia's Help for the HomeOwner

Freecall: 1800 648 185

[www.clubworkforce.com.au](http://www.clubworkforce.com.au)

*December 2008/ January 2009*

Welcome to the final edition of "Help for the Homeowner" in 2008. Thank you to all of those members who have allowed Club Workforce Australia to be of service to you during the year and we wish all Members a safe and happy Christmas and New Year.

2009 will see a change in our method of advertising but rest assured that our service to you will remain unchanged. The "Help for the Homeowner" newsletter will no longer arrive with your magazine, however you will be able to find details our services and contact numbers in the **50 Something magazine** and the **50 Something extra**. Our competition to win a week's free accommodation at Unit 26 Marcoola Beach Resort will be running again next year and the Low Season specials will continue to be available.

## Here are 6 good reasons to give your local Club Workforce Australia office a call:

1. You can immediately access 1,001 Home Services. Anything from major building alterations, renovations, repairs & maintenance, painting, plumbing, electrical, tiling etc to small handyman and gardening jobs. Refer to our list of services on the back page. It's all available at Club Workforce Australia and it costs nothing to access these 1,001 Home Services. Access is FREE!
2. No more chasing trade services. One FREECALL is all it takes to access as many services as you want. We do all the running around for you so you can avoid the pain, frustration and headaches of finding the right person to complete your work.
3. Our record is second to none. Our tradespeople have completed thousands of projects and home services throughout South East Queensland since 1989 and are particularly experienced at meeting individual needs. They have extensive references and testimonials from satisfied customers.
4. All home service people are fully qualified, with appropriate registration and references; assure their work meets your request and have a commendable work history.
5. You receive value for money. You pay no more when using our services. In fact, you can obtain 3 free totally independent prices on most larger jobs, with one phone call and the tradespeople must compete against each other for your business.
6. Our customer service program ensures that the tradesmen deals with any problems quickly and efficiently in order that you receive satisfaction.

*We trust these points help to explain our unique service and we look forward to looking after your needs the next time you need something done around the home.*

**FREECALL 1800 648 185**

## How does Club Workforce Australia operate?

When you phone, your first contact will be with a Club Workforce Australia operator. These people care about your call, because they care about their business. We listen to your requirements for your job - it could be changing some tap washers, advice on interior decorating or building an extension. We then request your name, address, telephone number and contactable times. On completion of the call, we review your requirements and carefully select the appropriate tradesperson for your job requirements. We do not contact the tradesperson immediately, except in the case of an emergency. The reason for this is to maximise their efficiency whilst they are out on a job. When we do contact the tradesperson, usually in the afternoon, we request that they contact you within 24 hours. Our tradespeople, like us are self employed and manage their own small business.

## Contacting Club Workforce Australia.

As you would appreciate, the people who operate Club Workforce Australia are family people - just like you. We do have an answering service when we are not immediately available. If you do reach the answering service, please leave your name, address, telephone number and a description of the job or quote you require. We will attend to the request as quickly as possible. We do monitor weekend calls and attend to them, however, we strongly encourage you to ring during business hours (8am-5pm Monday to Friday) to enable us to provide the best possible service to you. Another method of requesting a quotation is via our website at: [www.clubworkforce.com.au](http://www.clubworkforce.com.au).

Sue,

The Editor

***P.S. Please keep our flyer handy and feel free to call us whenever the occasion may arise.***

**Freecall 1800 648 185.**

[www.clubworkforce.com.au](http://www.clubworkforce.com.au)

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